

hair artisans

Salon St. Clair

Hello!

We miss you all so much and are looking forward to the time when it will be safer for us to be together again.

As we prepare for reopening our doors we would like to share the new protocols that will be in place to offer a safer environment for both our clients and our employees.



The background features a collage of images: a close-up of a white flower at the top, a portion of a white keyboard on the right, and a calendar page at the bottom with the year '2020' visible. The central text is overlaid on a white rectangular area.

Booking Procedures

All clients will be screened before booking and at the door to ensure they are healthy enough to attend their appointment.

Because we will only have half of our staff in-salon at a time, previously booked appointments may need to be rescheduled.



All previously booked appointments that were cancelled will become priority bookings.

We are keeping a 'call back' list for everyone who has reached out by email or phone. If you would like to be added to the list please email

info@hairartisans.ca

Arriving for your appointment

Please arrive for your appointment alone – there is no additional seating for friends or family.

Please arrive on time for when your appointment starts, not any earlier – we will not have a waiting area available.

Unfortunately we will not be able to provide beverages, magazines and our change room will not be available at this time.

We will ask you if you have travelled within the past 2 weeks, if you have cold or flu like symptoms, and if you have been in contact with someone who has tested positive or shown symptoms of Covid-19.

We may ask to take your temperature with a touch-free thermometer.



Please wear a mask.

If you do not bring a mask, one will be provided for you.


All our staff will be wearing masks too.

During Your Appointment

All appointments will be extended to accommodate health screening checks, disinfection of stations, hand washing and a thorough hair consultation.

After many months away from each other, all colour services will need extra time to manage the complications of extended regrowth.

We also know many of you are ready for something new and we want to be sure we have the time to give you the fresh hair you are looking for!



We will not be offering any stand alone blow dry appointments or after colour blow dries at this time.

We will provide a leave-in treatment and apply the appropriate wet styling products for clients who are not having a cut after their colour service.

After Your Appointment

If you would like to purchase retail please ask your stylist for assistance and they will get your items from the shelves.

We will no longer be accepting cash payments. This may only be temporary. You can still leave a cash gratuity if you would like and we will now have a tip function on our POS terminal.

If you prebook a future appointment at checkout, please note that we may need to reschedule as our employees' schedules may change



Visit our website

For a full list of our new salon protocols,
please visit our website.

www.hairartisans.ca

Please be advised that protocols may change as
the Covid-19 crisis is constantly evolving.

The Salon Industry has always had strict guidelines for
sanitation and disinfection and we at Hair Artisans are
fully trained in the latest and highest standards for our
industry.



We can not wait to see you again!

A collage of images related to a hair salon. The central focus is a dark purple rectangular box containing the text "Thank You!". Surrounding this box are several images: a stack of white appointment cards with floral designs and text like "MORNING" and "AFTERNOON"; a light-colored notebook with a pen resting on it; and a close-up of a white appointment card with a purple leaf illustration. The overall aesthetic is clean and professional.

Thank You!

www.hairartisans.ca

hair
artisans
Salon St. Clair